



Webex4Broadworks Dialling In Microsoft Teams Configuration Guide

Configuration Guide

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Contents

Webex4Broadworks Dialling In Microsoft Teams Configuration Guide	3
Calling Integration Architecture.....	3
Installation Of Application	Error! Bookmark not defined.
Use Of Application	8

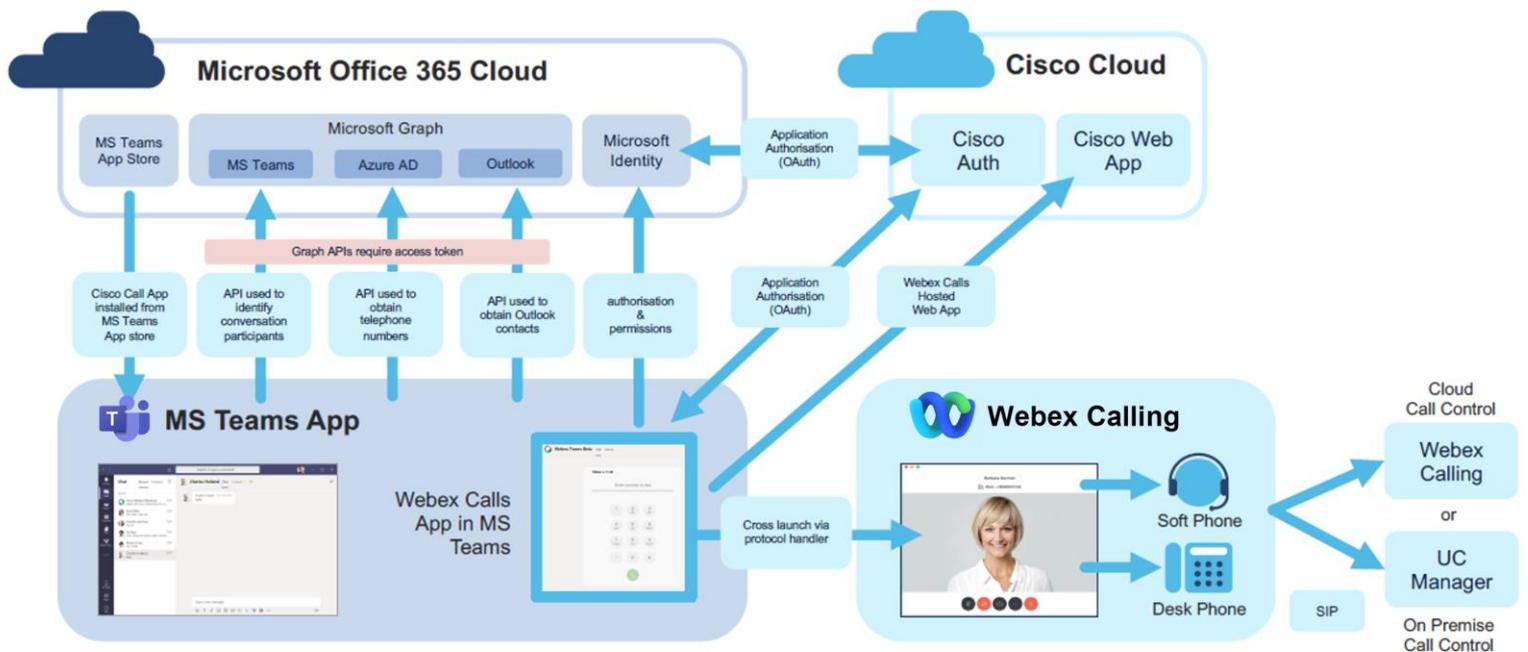
Webex4Broadworks Dialling In Microsoft Teams Configuration Guide

This document details the configuration of Microsoft Teams with the Cisco Webex4Broadworks solution.

NOTE: The Application Policy is controlled by O365 (<https://docs.microsoft.com/en-us/microsoftteams/admin-settings#app-permission-policies>)

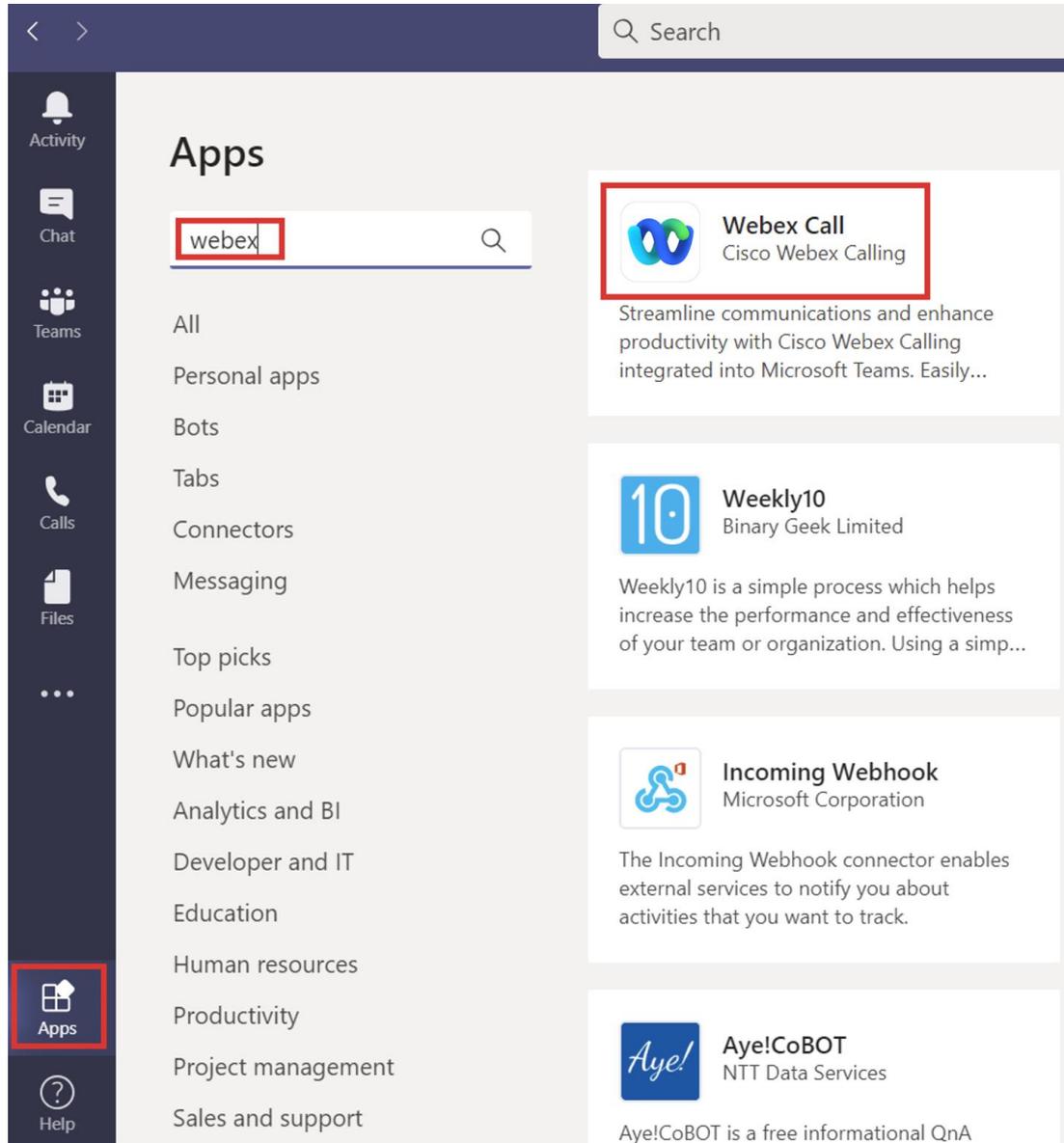
NOTE: The Webex Teams application is also required to be installed prior to use.

Calling Integration Architecture

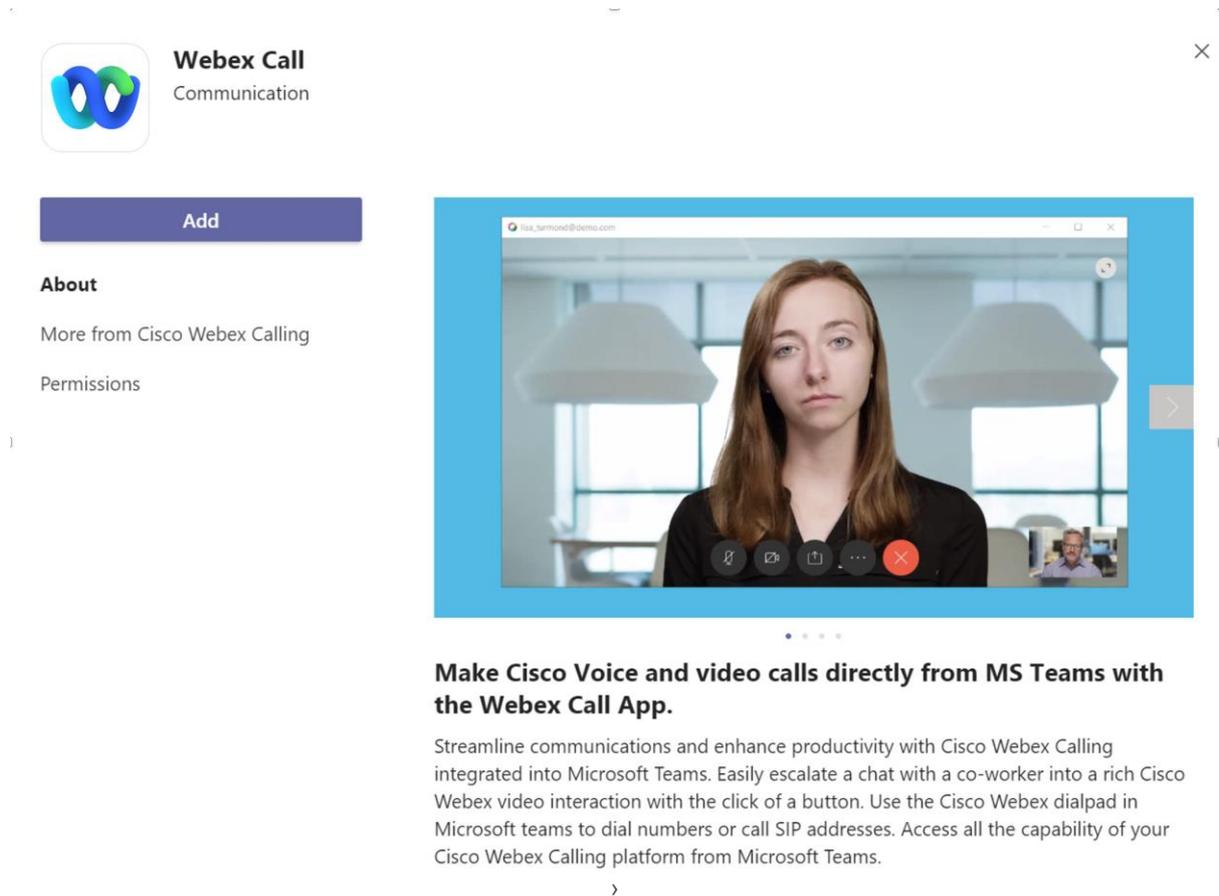


App installation

Search the Microsoft App Store for Webex Call:



Select the app and add:



Webex Call
Communication

Add

About

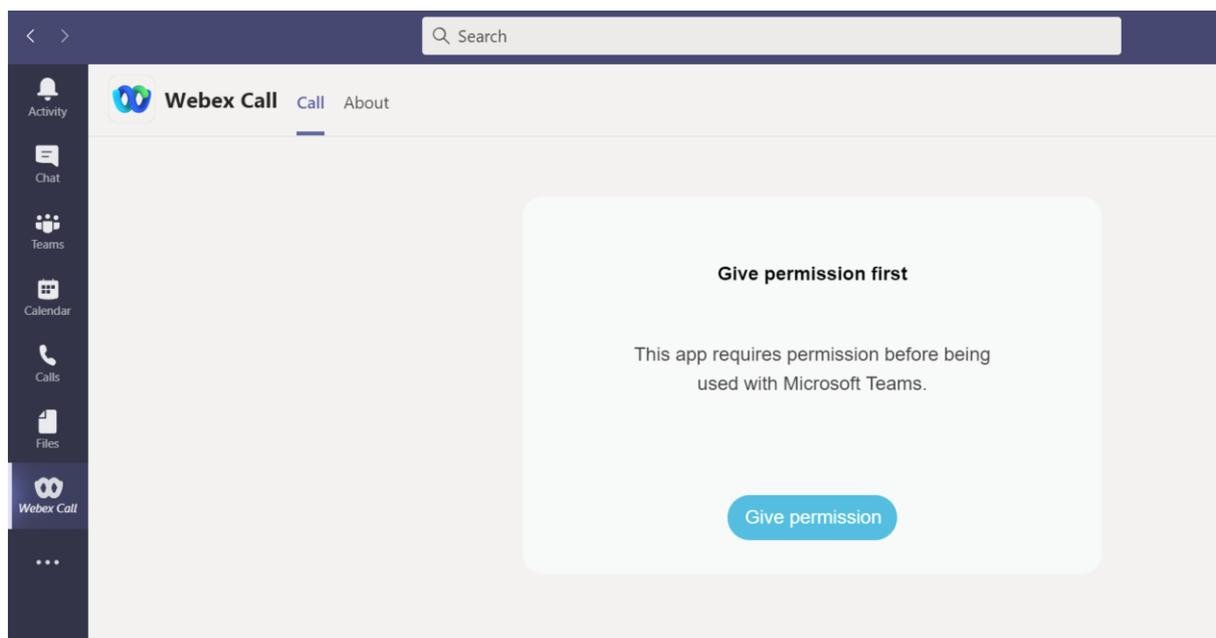
More from Cisco Webex Calling

Permissions

Make Cisco Voice and video calls directly from MS Teams with the Webex Call App.

Streamline communications and enhance productivity with Cisco Webex Calling integrated into Microsoft Teams. Easily escalate a chat with a co-worker into a rich Cisco Webex video interaction with the click of a button. Use the Cisco Webex dialpad in Microsoft teams to dial numbers or call SIP addresses. Access all the capability of your Cisco Webex Calling platform from Microsoft Teams.

The application will state that it requires certain permissions:



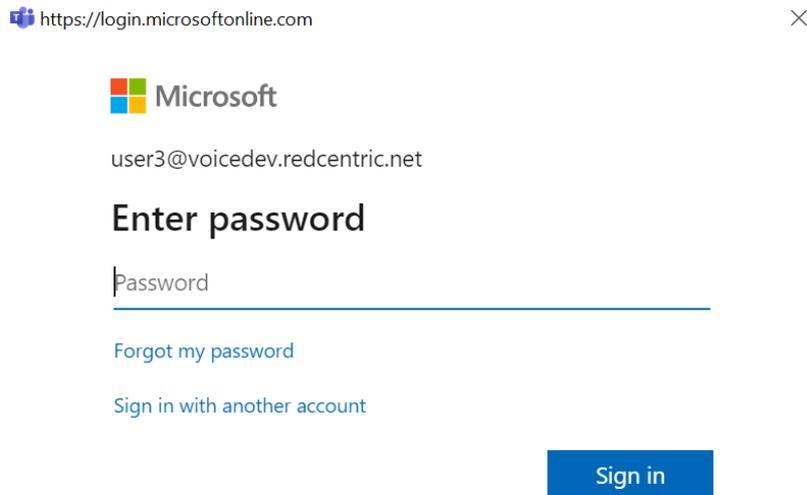
Webex Call Call About

Give permission first

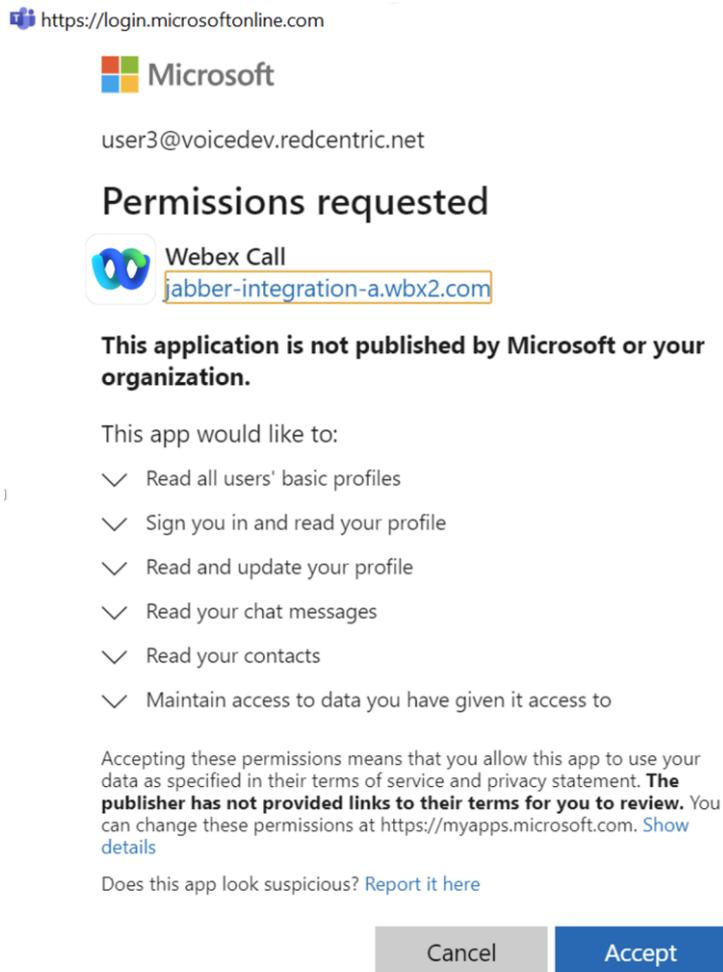
This app requires permission before being used with Microsoft Teams.

Give permission

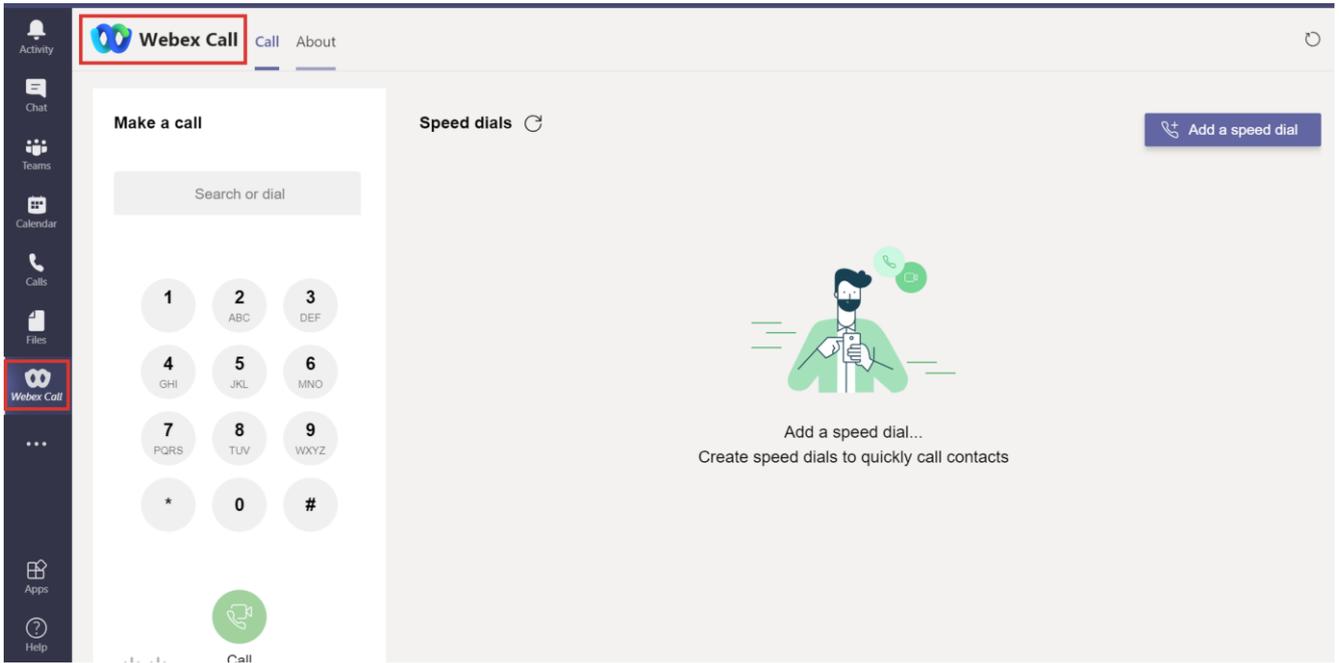
When the "Give Permission" link is selected an O365 login prompt is shown – login to O365 to progress with the installation:



After logging in the app permissions will be required to be accepted:

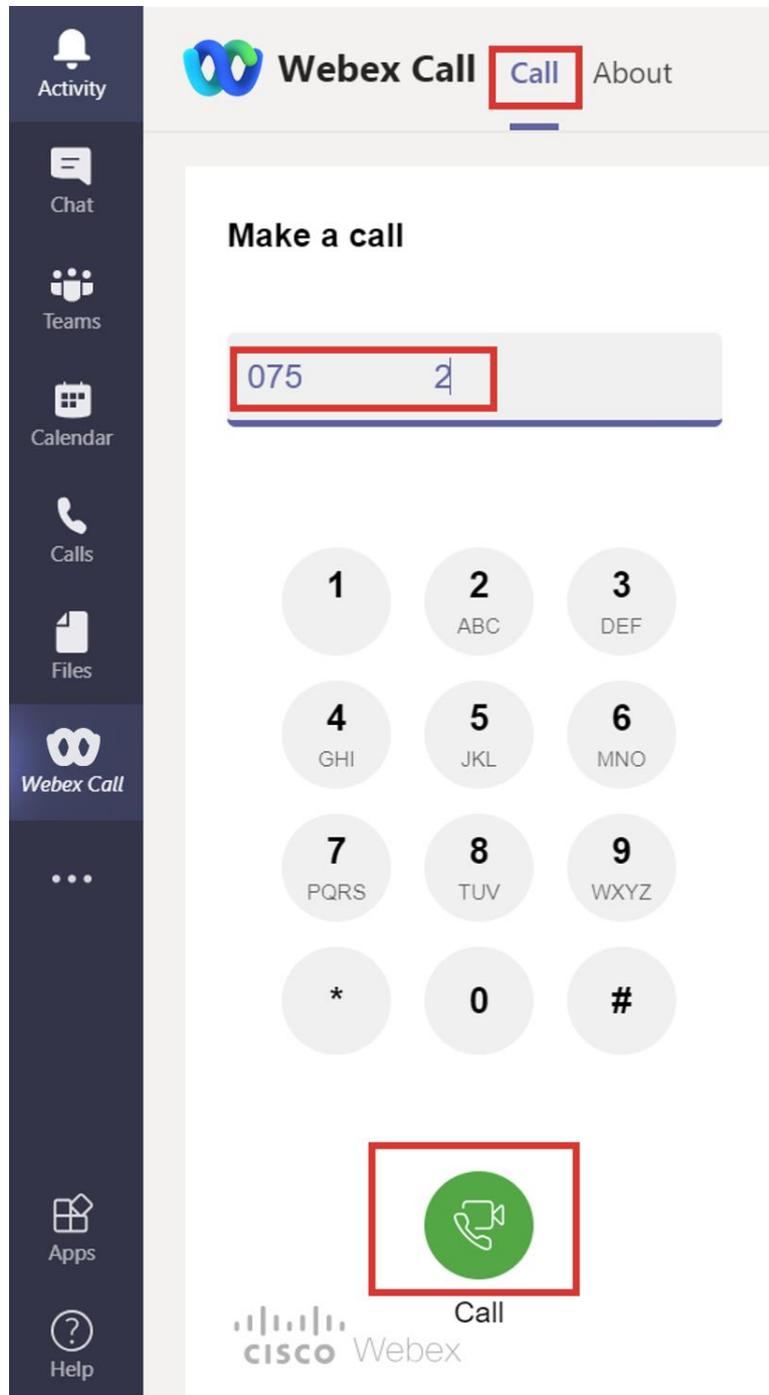


When accepted the app will show in Microsoft Teams:

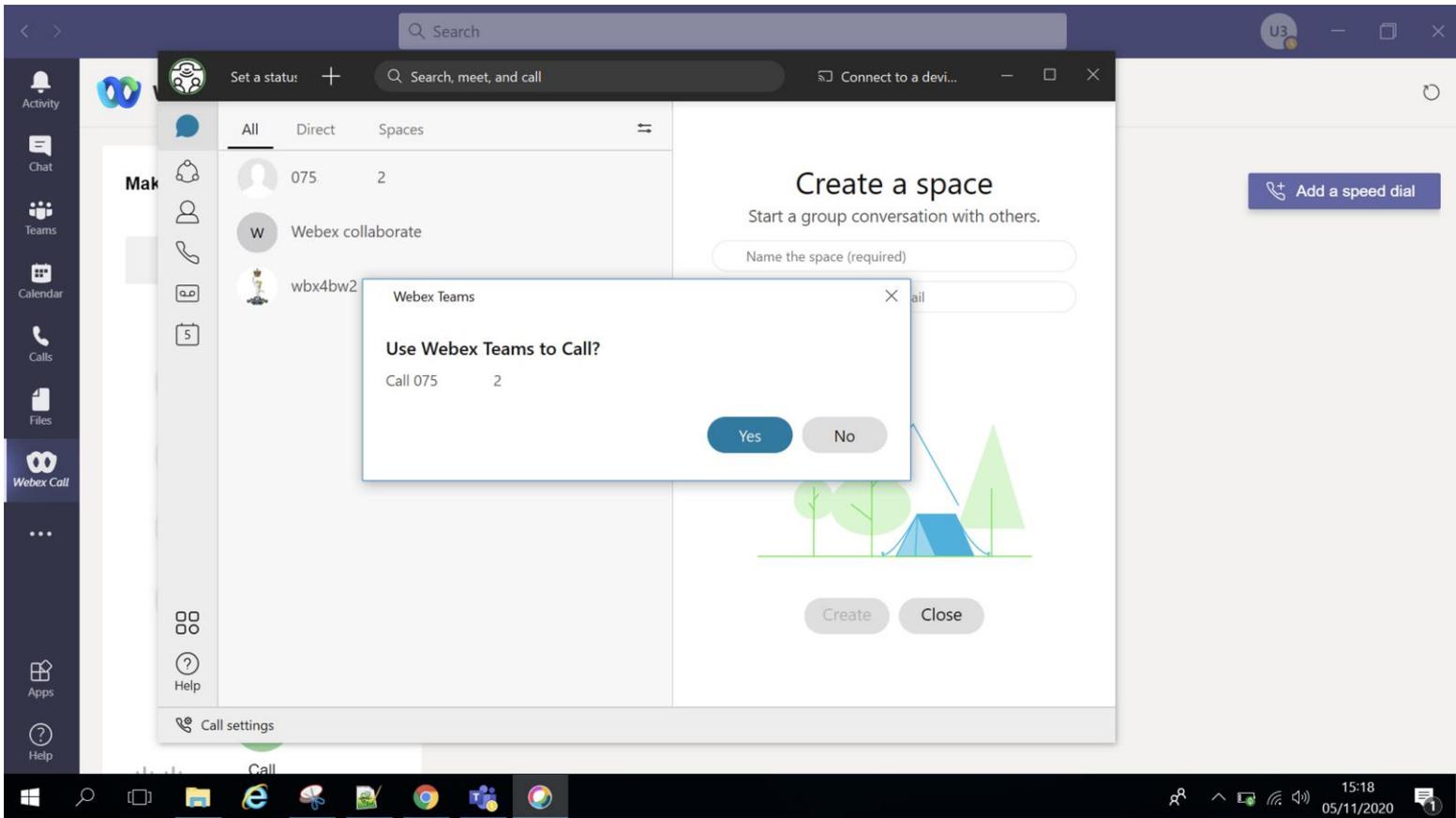


Use Of Application

Enter a number in the "Call" section of the application. Enter the number to be dialed and then click the green call button:



The application cross launches the Webex Teams client which will be used for making/receiving calls:



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