Webex4Broadworks Dialling In Microsoft Teams Configuration Guide

Configuration Guide

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This document details the configuration of Microsoft Teams with the Cisco Webex4Broadworks solution.

NOTE: The Application Policy is controlled by O365 (https://docs.microsoft.com/en-us/microsoftteams/admin-settings#app-permission-policies)
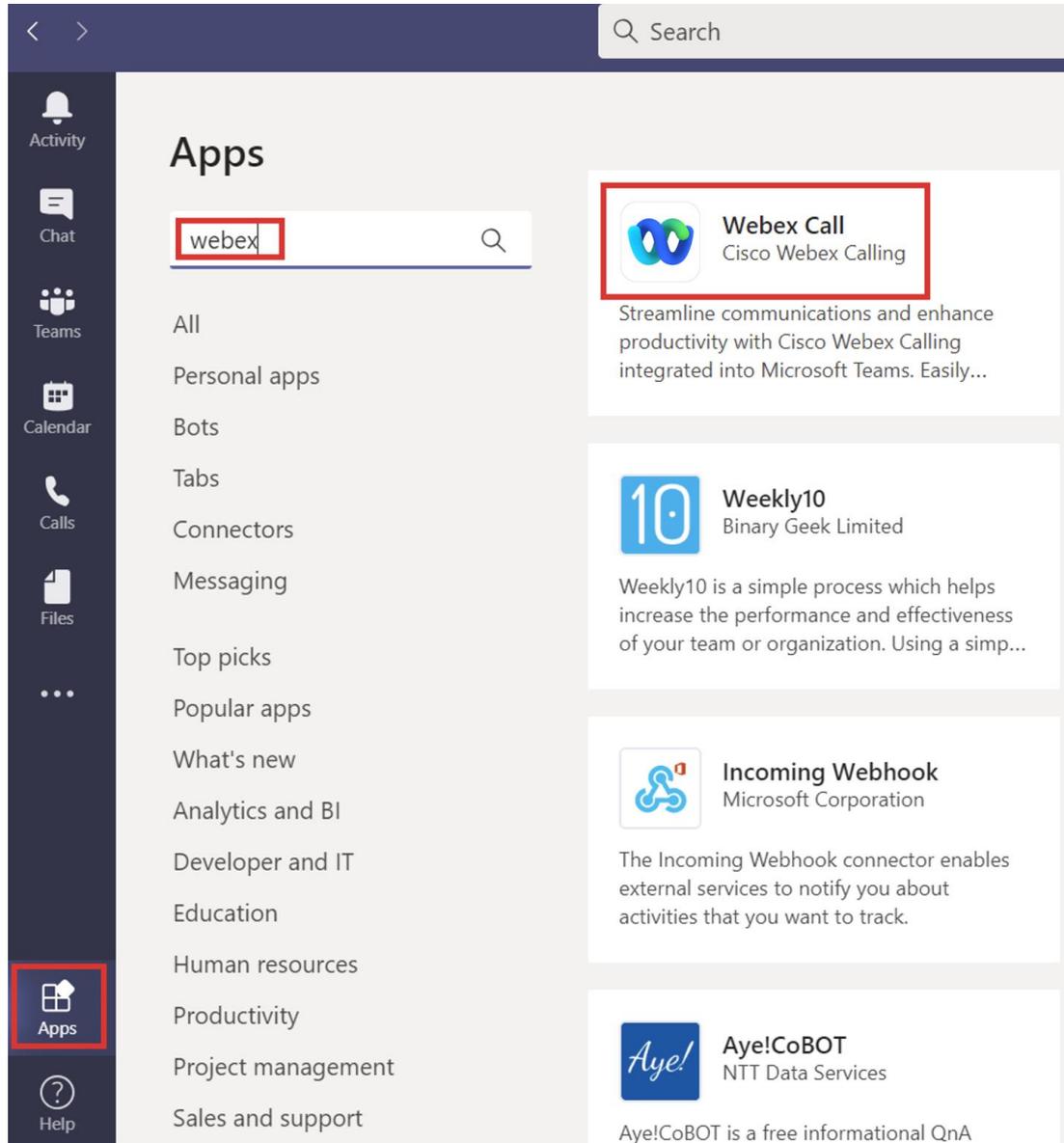
NOTE: The Webex Teams application is also required to be installed prior to use.
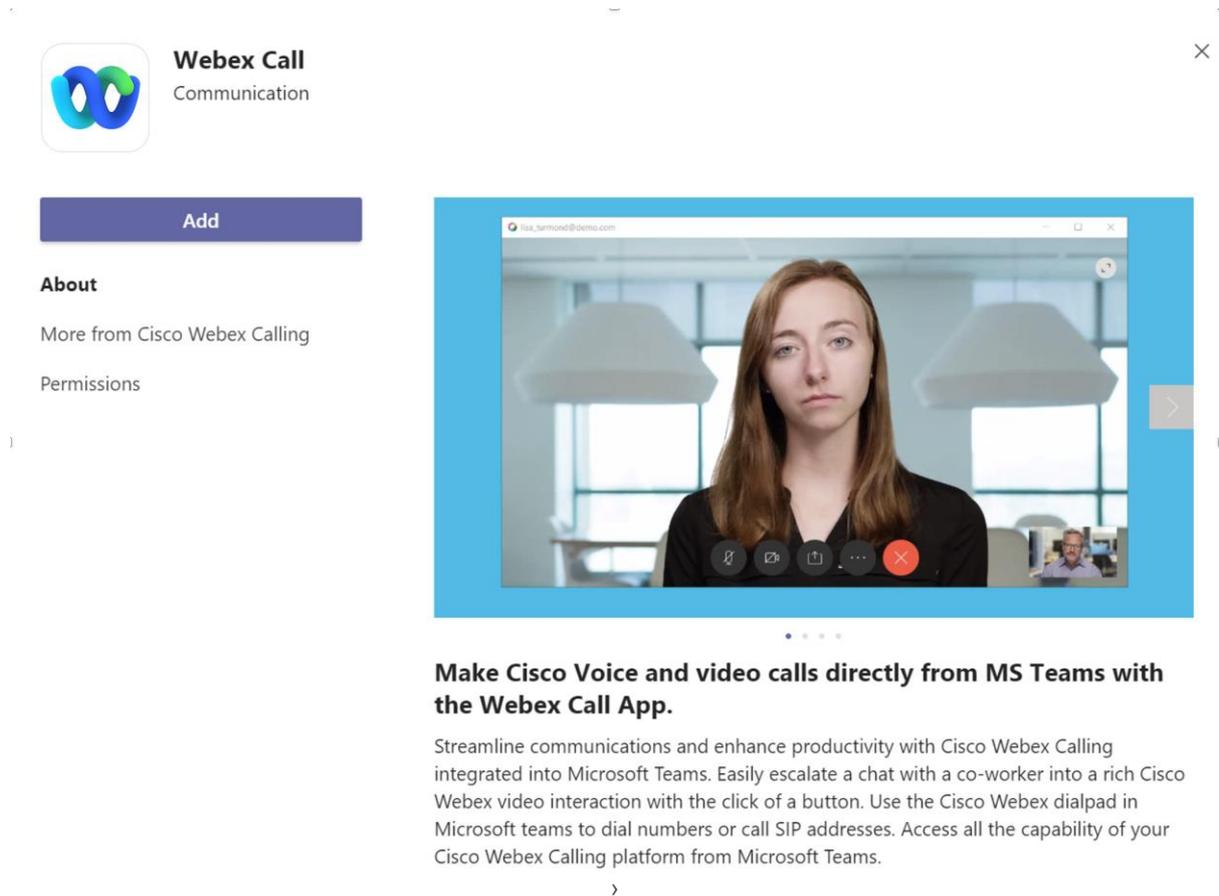
Calling Integration Architecture
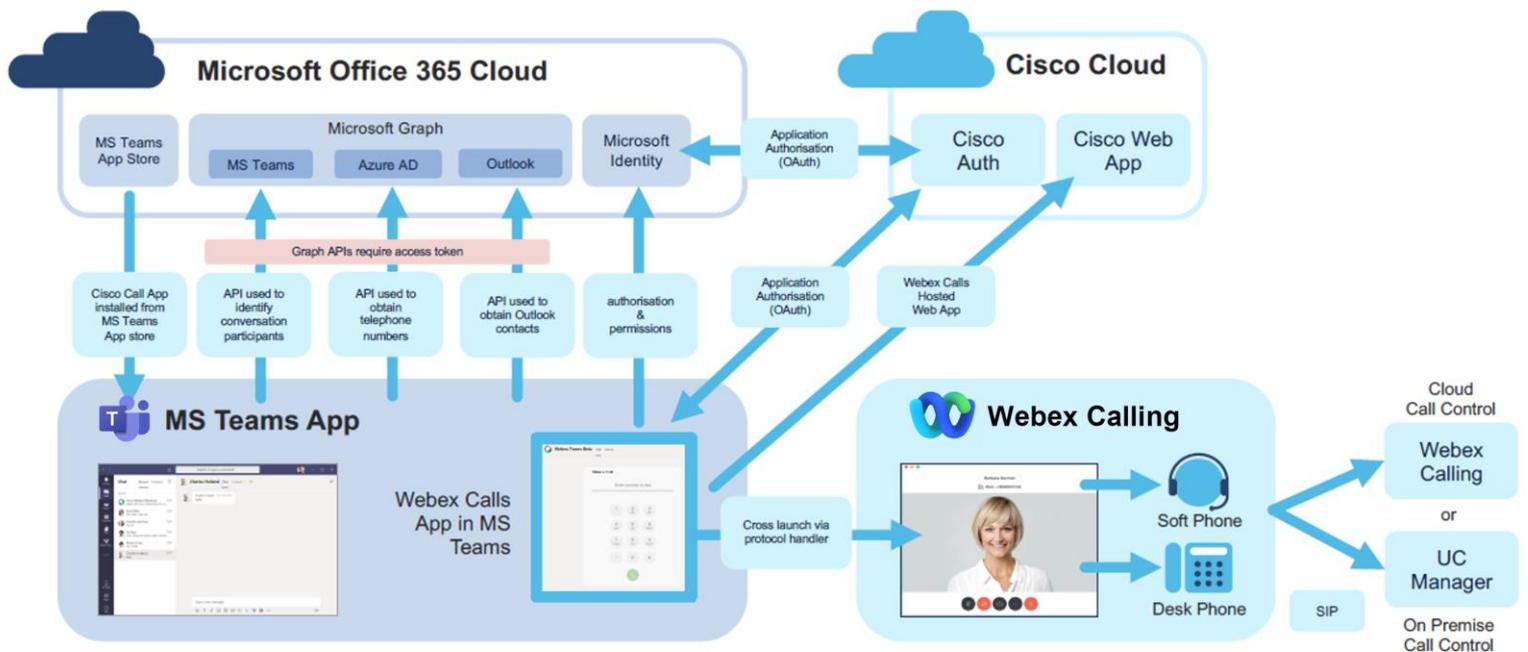
App installation

Search the Microsoft App Store for Webex Call:
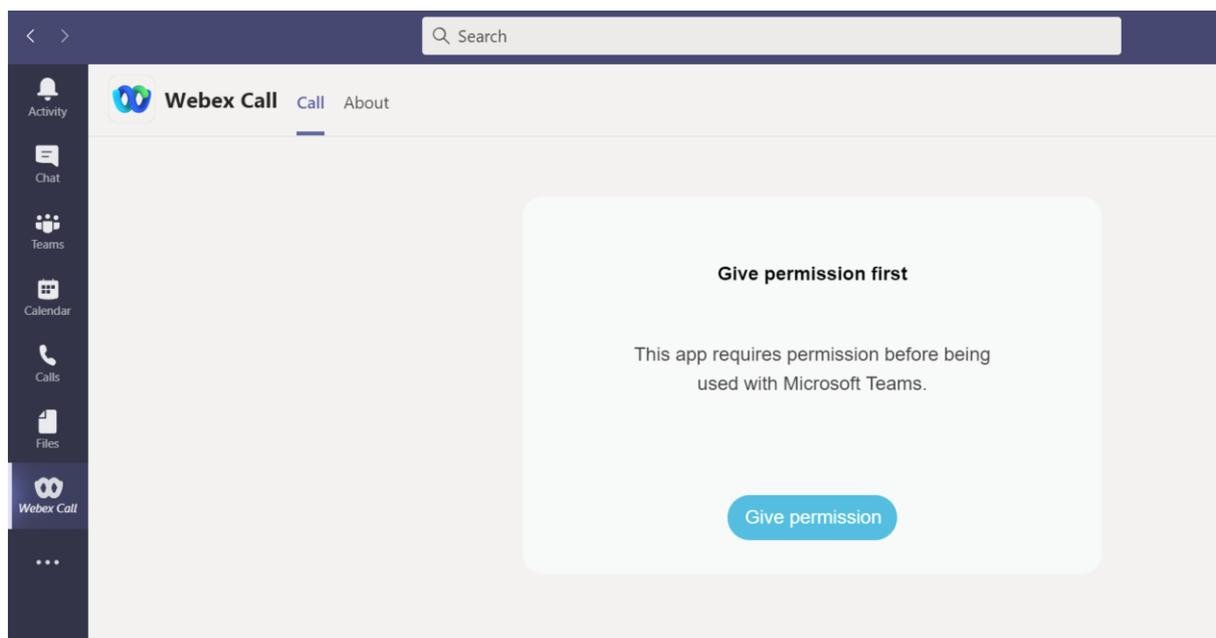
Select the app and add:

The application will state that it requires certain permissions:

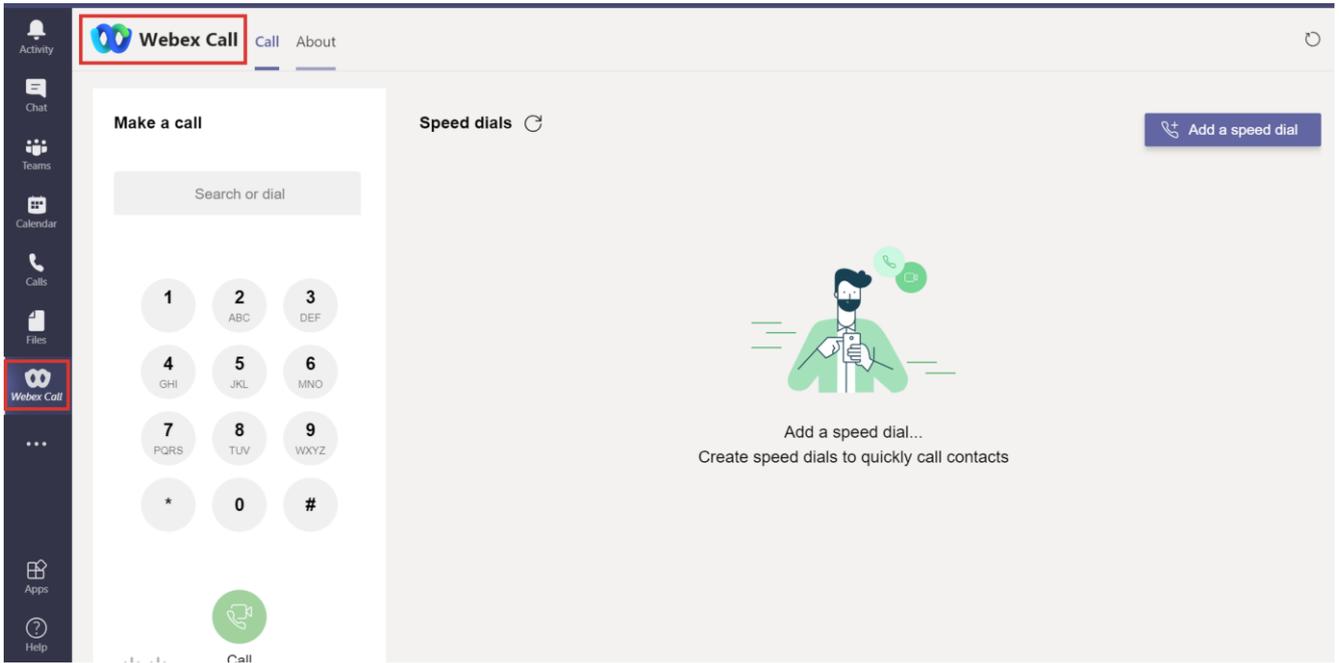When the "Give Permission" link is selected an O365 login prompt is shown – login to O365 to progress with the installation:
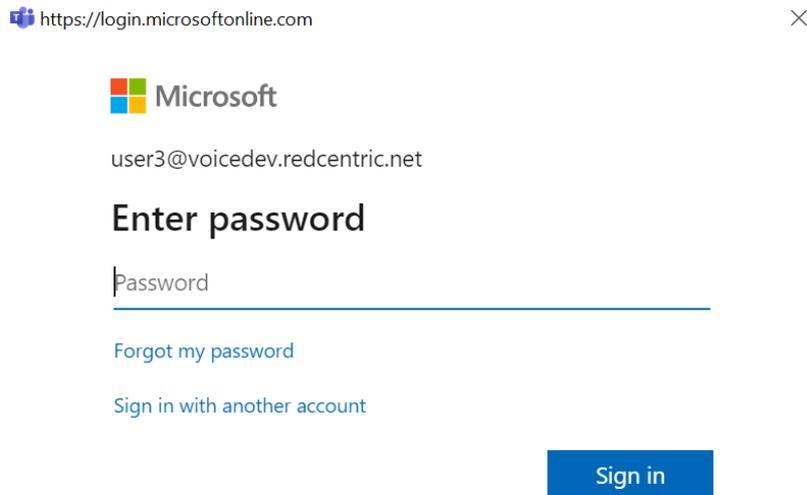
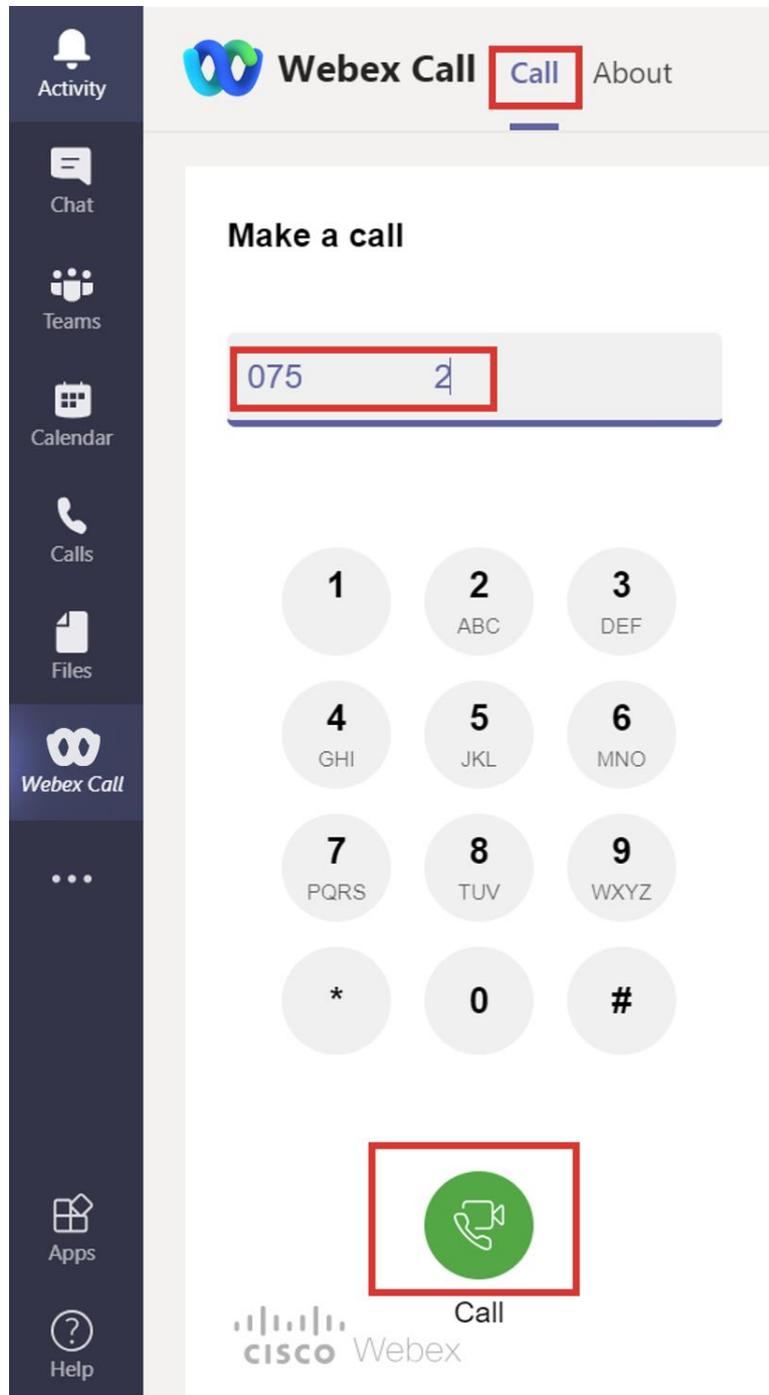After logging in the app permissions will be required to be accepted:
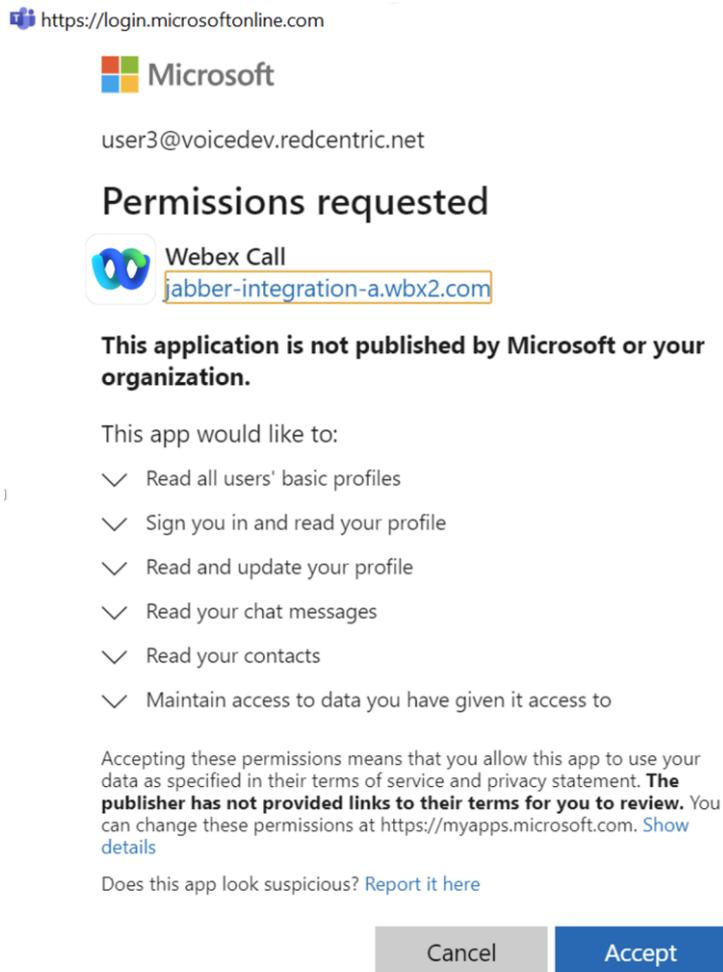
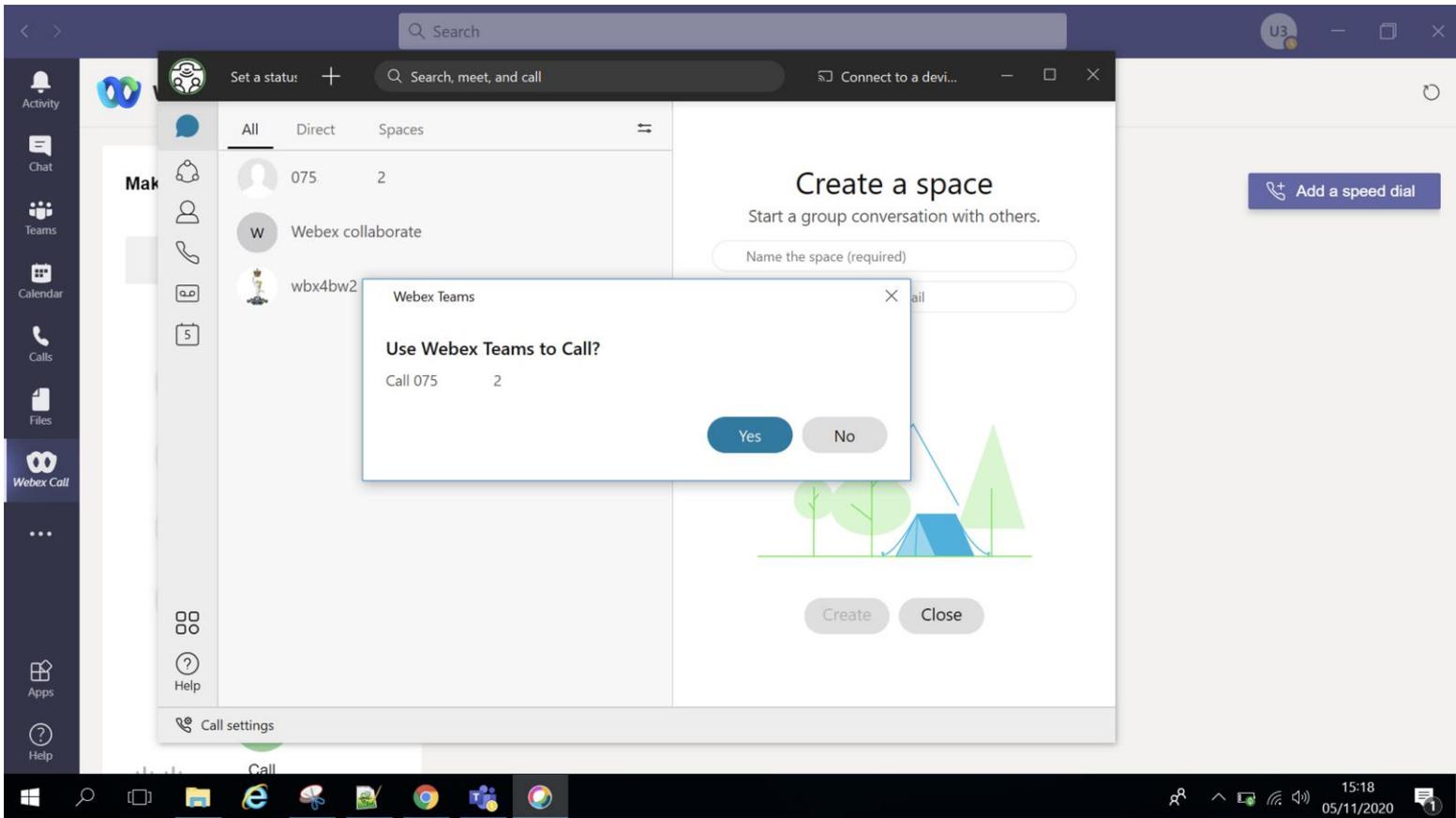When accepted the app will show in Microsoft Teams:

Use Of Application

Enter a number in the "Call" section of the application. Enter the number to be dialled and then click the green call button:

The application cross launches the Webex Teams client which will be used for making/receiving calls:

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